

# CLIENT SOLUTIONS

## Who We Are

Our newly assembled team at Atlas, focused specifically on giving our Clients extraordinary Customer Service

## When You Should Call Us

- > Accounting/Billing
  - Invoices
  - Notices of Cancellations
  - Rescissions
  - General Payroll Reporting questions
- > Audits
  - Invoices
    - Additional Premium questions
    - Return Premium questions
- > Submissions
  - Gateway Help Desk
- > Commissions
  - Statements
    - Payment History
    - General questions

6165 Greenwich Drive, Suite 200 San Diego, CA 92122 tel: 858.724.5100 toll free: 877.662.8527

#### atlas.us.com

This document provides an overview of coverages and services. Coverages may differ in availability by state. All coverages are individually underwritten. For a complete description of all coverages, terms and conditions, refer to the insurance policy. In the event of a conflict, the terms, conditions and exclusions of the policy prevail. All information and representations herein are as of 2021. CA License #0C66724. Rev. 7.2021

# **Our Mission**

To provide thorough solutions to our Clients, however they reach out to us, and build confidence that we are going to handle their case with integrity, professionalism and to their complete satisfaction with one call to the Client Solutions Group

## **How To Contact Us**

- > Phone #: 1.800.952.1494
- > Email: clientsolutions@atlas.us.com
- > Hours of Operation:

8:00AM PST - 5:00PM PST, Monday - Friday